

Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]
Sent: 8/15/2011 3:29:13 PM
To: 'Byrne, Eric (DPH)' [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=ERIC.BYRNE]
Subject: RE: Printer Problems

Thanks,

Jim

From: Byrne, Eric (DPH)
Sent: Monday, August 15, 2011 9:50 AM
To: Hanchett, James (DPH)
Subject: RE: Printer Problems

Hi Jim,

Attached is the list of covered printers.

-Eric

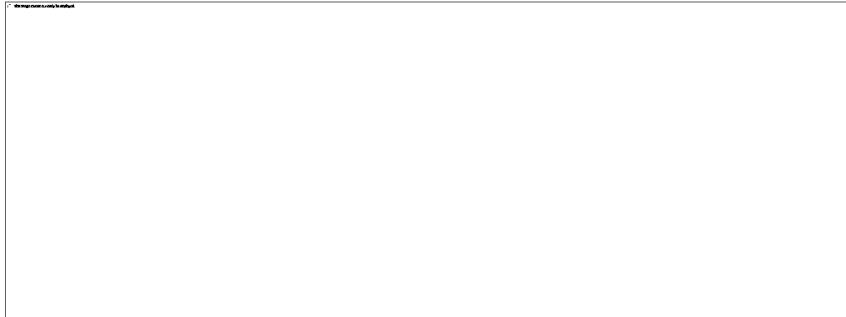
From: Hanchett, James (DPH) [mailto:james.hanchett@massmail.state.ma.us]
Sent: Monday, August 15, 2011 8:47 AM
To: Byrne, Eric (DPH)
Subject: Printer Problems

Hi Eric,

How do I find out if our printers are covered by a service contract? Do you have the information or should I contact IT help desk.

Thanks,

Jim



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